

Right Guide

This column is designated to give official VA answers to veterans' readjustment problems. Send questions to **RIGHT GUIDE**, 1380 Sepulveda Blvd., Los Angeles 25, California.

Lost: 3,000 veterans!
The biggest headache for veterans and the Los Angeles Veterans Administration regional office is delayed or undelivered subsistence allowance, compensation or pension checks.

Veterans want their money. They are entitled to their checks for disabilities incurred in service, or for on-the-job training and schooling. Surviving dependents need the monthly incomes granted them by the government. The Veterans Administration has streamlined its processes and has set up special expediting units to get the checks out on time.

Yet, 6,000 checks are returned undelivered, every month. Research units of the VA are able to find a majority of these veterans and deliver their checks, but more than \$125,000 has accumulated in the VA finance department, Los Angeles, representing checks to approximately 3,000 veterans who cannot be found. Some veterans have checks coming to them which have accumulated since last March—almost a year ago.

Proper changes of address will remedy undelivered checks. The best way to change address is to apply at the nearest VA office and ask for Form 572 and fill in all the blanks. A VA contact representative will fill it out for any veteran or dependent. It is not necessary to have the official form but it is necessary for the VA to have the information the form calls for. No change of address is complete and usable unless it has the full name, C-number, the old and new addresses.

Delays in checks are from various causes. Backlogs have been eliminated and if a veteran's check is delayed past the first of the month it is possibly due to one of the following causes:

1. Approximately 3,000 veterans in school or training under the G-I Bill have failed to file required income reports. Blanks for the report were mailed with their last checks, giving complete instructions for filing.

2. Hundreds of veterans have entered school or training in this regional area from some other section of the country without asking for transfer of file. Checks cannot be mailed by this office if the C-file is still in another regional office.

3. The 15th of the month is the cut-off, or deadline date for all checks issued that month. In other words, if a change of address were to reach the V.A. office on the 20th of the month, the next check will not be sent until the first of the following month.

4. Many veterans change schools or employers while training under the G-I Bill without officially terminating at the first and securing a supplemental eligibility certificate before entering training with the second.

5. Only about 50 percent of veterans changing address identify themselves by giving their C-numbers. A special search has to be made if the C-number does not accompany change of address applications.

6. About 60 percent of change of address letters ask a number of questions about other VA matters; consequently, the letters are routed to each department concerned for action. Veterans should send changes of address separately for immediate action.

New Mothers To See Pictures At Torrance Class

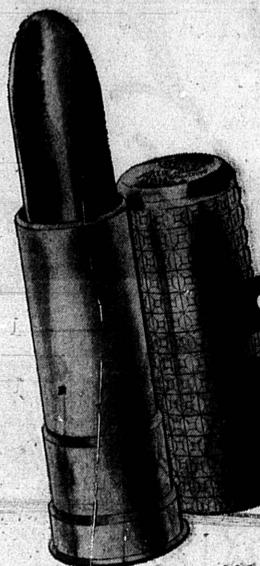
For the final session of the current course for Expectant Mothers held at the Torrance health center, 2300 Carson street, Torrance, two motion pictures have been booked, Miss Margaret Ploger, public health nurse-instructor, has announced.

"Proof of the Pudding," a film dealing with correct nutrition, and "About Faces," which deals with dental hygiene are the two films which will be shown today, Feb. 6, at 1:30 o'clock. All prospective mothers of the community are invited to attend the class which is an educational service of the Los Angeles county health department.

Starting Feb. 13, at 1:30 o'clock, a new series for soon-to-be mothers will be inaugurated, Miss Ploger said. The instruction will cover nutrition, hygiene of pregnancy, layette, formula preparation, and demonstration of the baby's bath.

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